

Isla Vista Resources and Services for People Experiencing Homelessness

“I’ve heard cleaning/sanitation services are being offered, and I have a few questions...”

Q: **What** exactly is being offered?

A: Trash collection, human waste disposal, biohazard/hazardous waste removal (ex: needles) outside of your defined area. Caution tape will be provided so you can mark *up to a 12x12-foot space* (per individual) you do not wish to be disturbed.

Q: **Why** is this service being provided?

A: People experiencing unsheltered homelessness (those sleeping outside or in places not meant for human habitation) may be at risk for infection when there is community spread of COVID-19. In order to reduce the risk of exposure to COVID-19 and make public spaces safe and sanitary for all to enjoy, there is a need for cleaning/sanitation services.

Q: **When** is this service being provided?

A: Wednesday, August 19 and Friday, August 21, from 9am-5pm.

Q: How can I make it clear **what is essential to me** and should not be cleaned?

A: Items such as clothing, identification card, birth certificate, financial documents, family mementos, food, medication, musical instruments, bike, and work gear may be considered essential items to you and should be placed inside of your designated area.

Q: **Where** can I go while the space surrounding my area is being cleaned?

A: A support center offering Wifi access, meals, and linkages to supportive services will be available at the Isla Vista Community Center. If you wish to remain in your space, we ask that you not engage with the cleaners, as community outreach does not fall under their scope of services. Community outreach representatives will be available at your encampment while cleaners are present to answer any questions you may have.

Q: **Can I help** by cleaning up some of the items around my area before the service?

A: Yes! Trash and recycling receptacles will be placed near Aniq’Oyo’ Park and Sueno Orchard on Monday, August 17.

Q: How can I be a **good neighbor** while residing in my current space?

A: Please respect local ordinances (no open flame, smoking, amplified sound, or alcohol without a permit). Do not attach tents or tarps to fences, trees, etc. If you are near a space that requires regular maintenance (watering, pruning, mowing), ask parks staff if there is a schedule you can accommodate.

Q: Where can I get more **information about COVID-19** so I can protect myself?

A: Refer to the other side of this flier for Isla Vista Resources and Services for People Experiencing Homelessness

Q: If I have **questions, concerns, and/or feedback**, who should I contact?

A: Lucille Boss (County of Santa Barbara) lboss@countyofsb.org or 805-568-3533.



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When, where, how can I...

access showers?	Monday 2-5pm, St Michael's University Church 6586 Picasso Road, Isla Vista
	Friday 11-2, St Michael's University Church 6586 Picasso Road, Isla Vista
access restrooms and hand washing stations?	Public Restrooms: Anisq'Oyo' Park and Estero Park
	Hand Washing Stations: Anisq'Oyo' Park, Estero Park, Perfect Park, Pardall Center
charge my phone/tablet/device?	Wednesday, 12:30-2:30, Isla Vista Community Center, 976 Embarcadero del Mar, Isla Vista
	Fridays, 12:30-2:30, Isla Vista Community Center, 976 Embarcadero del Mar, Isla Vista
get food and drinking water?	UCSB UCEN (Ortega Side) Wed & Fri 10am-3pm
	Food Not Bombs (mobile distribution throughout parks. starting in Anisq'Oyo' Park) Sun. Mon. Wed. Thu. Fri 5-6pm
	SAFE Food Net Distributions at St. George YMCA Tue 10am-12noon
	Healthy Community Pantry at IV Elementary School first Thu 3:30-5:30pm
	Foodbank of SB County 889 Camino del Sur third Mon at 3pm. 6550 Picasso Rd Thu at 3pm
	Isla Vista Community Center. 976 Embarcadero del Mar Fri 12:30-2:30pm
get clothing?	Wednesday, 12:30-2:30, Isla Vista Community Center, 976 Embarcadero del Mar, Isla Vista
	Fridays, 12:30-2:30, Isla Vista Community Center, 976 Embarcadero del Mar, Isla Vista
store my personal belongings?	storage bins will be available in the next few weeks
access medical care?	Monday-Friday, 8:15am-6:00pm and Saturday, 8:30am-12:00pm. SBNC: Isla Vista Neighborhood Clinic, 970 Embarcadero del Mar, Isla Vista
	Monday-Friday, 8:00am-5:00pm, Santa Barbara Health Care Center, Camino Del Remedio, Santa Barbara
get personal hygiene kits (hand sanitizer, bottled water, clean wipes, etc.)?	connect with an outreach worker during any of the opportunities listed on this page
connect with mental health, behavioral wellness, and/or substance use disorder services?	Santa Barbara County Behavioral Wellness 24-hour toll-free Access Line at (888) 868-1649. Someone is available to assist you 24 hours per day, seven days per week.
connect with a housing navigator?	Wednesday, 12:30-2:30, Isla Vista Community Center, 976 Embarcadero del Mar, Isla Vista
	Fridays, 12:30-2:30, Isla Vista Community Center, 976 Embarcadero del Mar, Isla Vista

